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15 Hall Lane  
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## Privacy Notice – Text Message

### Plain English explanation

The Practice collects personal information from patients. We use this to send text messages from our clinical system which integrates with a third party application called Accurx. [Accurx Desktop: Sending text messages and making video calls | Accurx Help Centre](#)

We use text messages to contact you about clinical information about you and service related messages that you need to be aware of that may have an impact on your care.

1) <b>Data Controller</b> contact details	Aylestone Health Centre 15 Hall Lane Leicester LE2 8SF
2) <b>Data Protection Officer</b> contact details	Mr Umar Sabat <a href="mailto:Umar.sabat@ig-health.co.uk">Umar.sabat@ig-health.co.uk</a>
3) <b>Purpose</b> of the processing	The information that is used to support your clinical care and treatment you receive from the practice.
4) <b>Lawful basis</b> for processing	The processing of personal data in support of direct care elsewhere is supported under the following Article 6 and 9 conditions of the UK GDPR: Article 6(1)(d) 'processing is necessary to protect the vital interests of the data subject or of another natural person'. Article 6(1)(e) '...necessary for the performance of a task carried out in the public interest or in the exercise of official authority...'. Article 9(2)(c) 'processing is necessary to protect the vital interests of the data subject or of another natural person where the data subject is physically or legally incapable of giving consent'. Article 9(2)(h) 'necessary for the purposes of preventative or occupational medicine for the assessment of the working capacity of the employee, medical diagnosis, the provision of health or social care or treatment or the management of health or social care systems and services...'. We will also recognise your rights established under UK case law collectively known as the "Common Law Duty of Confidentiality"*.
5) <b>Recipient or categories of recipients</b> of the shared data	The data will be shared with our text message provider Accrux. We have the necessary agreements in place with them to support processing of your personal data.
6) <b>Rights to object</b>	You have the right to object to some or all of the information being

	shared. Please contact our Data Protection Officer.
<b>7) Right to access and correct</b>	You have the right to access the data that is being shared and have any inaccuracies corrected.
<b>8) Retention period</b>	The data will be retained for active use during the processing and thereafter according to NHS Policies and the law.
<b>9) Right to Complain.</b>	<p>You have the right to complain to the Information Commissioner's Office, you can use this link <a href="https://ico.org.uk/global/contact-us/">https://ico.org.uk/global/contact-us/</a></p> <p>or calling their helpline Tel: 0303 123 1113 (local rate) or 01625 545 745 (national rate)</p> <p>There are National Offices for Scotland, Northern Ireland and Wales, (see ICO website)</p>

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